

We recognize that different patients require different levels of care. We respond by offering the category of care that meets the individual patient's need – in the most appropriate and comfortable location. We work together with the patient, their family and physician to decide the most appropriate level of care and to coordinate any transition between care locations.

## FOUR LEVELS OF HOSPICE CARE:

### ROUTINE HOME CARE

We believe in bringing care to wherever patients call home, and we strive to provide an environment of care that is comfortable to our patients and families. Often, this means providing care in the patient's own home or another residence of choice. Our team schedules regular visits to ensure that medical, social, and emotional needs are met. A physician, nurse, social worker, and chaplain are on call 24 hours a day, seven days a week.

### INPATIENT CARE

If pain or symptoms cannot be controlled at home, the patient may be taken to a hospital or other inpatient care center. Care also includes visits by members of the Dependable team to ensure continuity of the care plan and is coordinated by the Dependable nurse. When the symptoms are under control, we facilitate the patient's return home.

### RESPITE CARE

Many patients have caregivers, often family members. When caregivers need a rest from their caregiving responsibilities, patients can stay in a hospital or other inpatient care center for up to five days.

### CONTINUOUS CARE

Sometimes a patient has a medical crisis that needs close attention. When this happens, we can arrange inpatient care, or our staff can temporarily provide increased hours of care in the home until symptoms are managed. When this crisis is over, the patient returns to routine home care.

No matter the level of care or setting, we cover services related to the patient's terminal diagnosis, including nursing care, medications, supplies, equipment, and other staff services, with little to no out-of-pocket costs for eligible patients.

*For more information, call our hospice consultant.*